



MIGRANT WORKERS OFFICE

MEMORANDUM

TO : ALL ACCREDITED TAIWAN MANPOWER
AGENCIES OPERATING IN CENTRAL TAIWAN.
台灣中部所有認可的台灣人力機構

SUBJECT: SUBMISSION OF REPORT ON SERIOUS
CONCERNS INVOLVING FILIPINO WORKERS.
提交關於菲律賓移工的嚴重關切報告

DATE : 07 May 2021

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It has been observed that some Taiwan Manpower Agencies (TMA) or brokers are not reporting to this office the condition of Filipino workers deployed through their company who are in a situation where there is serious threat to worker's life, limb or liberty. Thus, depriving the worker concerned of the needed assistance or services of this office.

In view of the foregoing, all brokers or TMA accredited by this office are hereby enjoined to submit written report to this office upon knowledge or occurrence of any of the following incidents involving Filipino workers under their respective companies, to wit:

- a.) Hospitalization of the worker due to illness or injury, whether work related or not;
- b.) Diagnosis of any life-threatening illness, e.g. cancer or aneurysm, etc.;
- c.) Pre-termination of employment contract or dismissal of worker by the employer, regardless of reason;
- d.) Arrest of the worker by the police regardless of the nature and gravity of offense involved;
- e.) Death or injury of the worker regardless of whatever cause; and
- f.) Other cases of whatever nature where there is serious threat to the life, limb and/or liberty of the Overseas Filipino Workers (OFW)

The report shall state briefly the complete name of the OFW, the facts of the incident as well as the complete name, address, employer, job description, and illness/injury or threat to the worker concerned. The report must be made within 24 hours from actual knowledge of the occurrence of the incident.

The report shall be made through the following contact information, to wit:

E-mail: mwo.taichung@dmw.gov.ph initial information may likewise be relayed to: 0423228836 ext. 14 or 15

FOR STRICT COMPLIANCE.

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近日，部分人力仲介公司(TMA)或經紀人，在菲籍移工人遇危急狀況如意外、傷病及人身自由問題時，在應通報卻無向本辦事處通報案件，導致工人本應能在辦事處得到協助，卻無法取得幫忙的情形下，造成工人權益受損。

有鑒於上述情形，特此要求已於本辦事處註冊登記的全體仲介公司(TMA)及經紀人，於工人發生以下急難時，應提交書面資料通報本辦事處：

- a) 因疾病或受傷/工傷、個人事故、個人疾病導致住院者。
- b) 經醫師診斷患有重大疾病者，如：癌症、腫瘤/動脈瘤 以及其他。
- c) 經雇主提早解約，轉出者或任何原因。
- d) 因觸犯法律遭警察逮捕者。
- e) 任何原因導致工人死亡或傷殘。
- f) 其他對工人肢體、生命、自由造成嚴重危害或威脅的案件。

仲介所通報的書面資料應簡要地說明案件內容、工人和雇主的全名、地址、工作內容，以及工人疾病/傷害或嚴重急難情形，並於事發後 24 小時內向本辦事處通報。

E-mail: mwo.taichung@dmw.gov.ph 初始信息同樣可以傳遞給：0423228836 分機 14 或 15

敬請嚴格遵守本項規定。

ATTY. BIENVENIDO A. CERBO, JR.

Labor Attaché/Director for Migrant Workers Services

MECO MWO TAICHUNG 馬尼拉經濟文化辦事處/移工事務辦事處-主任